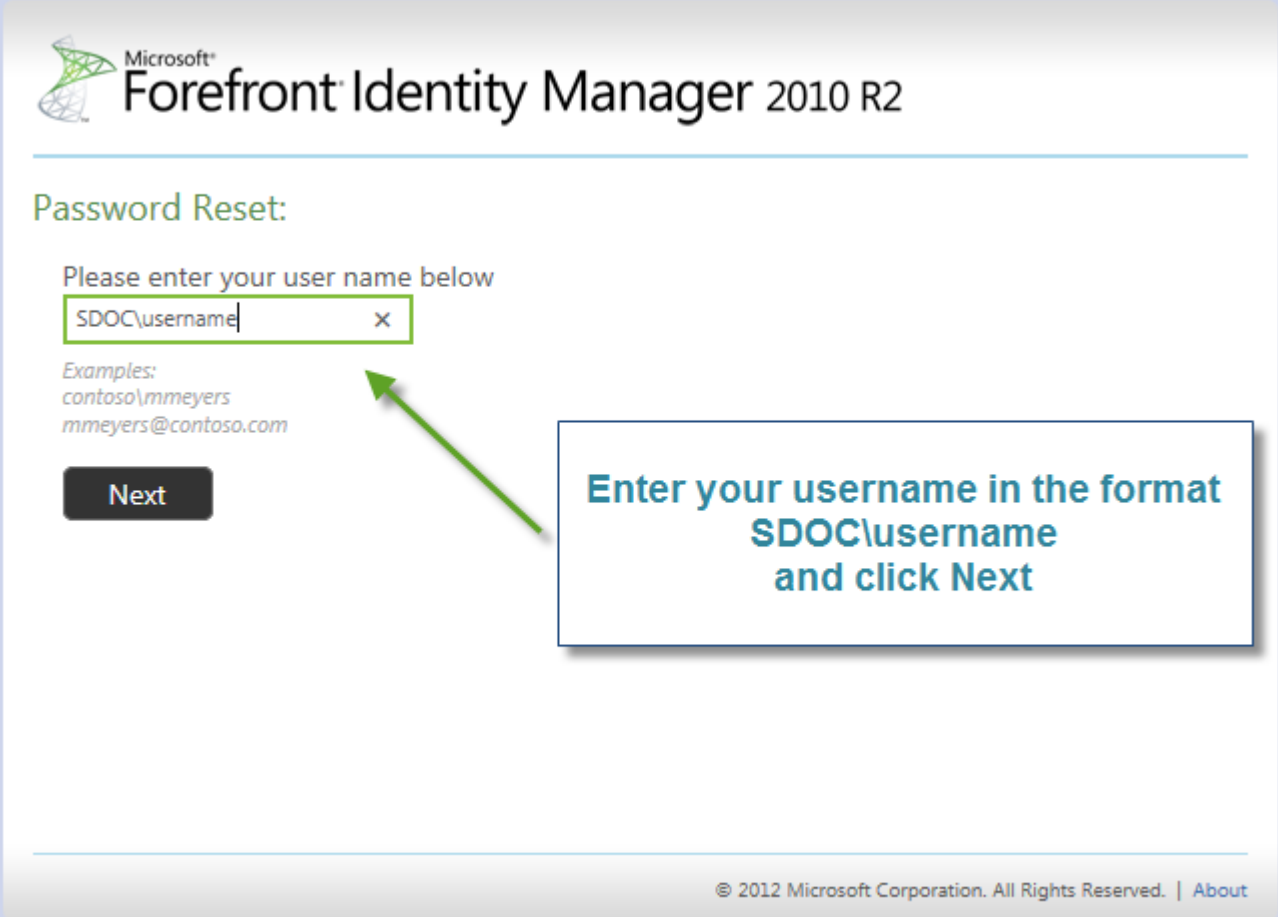


FIM Self Service Password Reset

Non-District Sites & External Networks

Navigate to <https://reset.osceola.k12.fl.us> in your web browser



Microsoft®
Forefront® Identity Manager 2010 R2

Password Reset:

Please enter your user name below

 ×

Examples:
contoso\mmeyers
mmeyers@contoso.com

Next

**Enter your username in the format
SDOC\username
and click Next**

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Note: You must have already completed the Self Service Registration Process to use this feature



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Verify Your Identity: Submit Your Answers

You must answer 3 of the following 3 questions.

Answer the questions with the answers you previously registered with and click Next

What's your mother's maiden name?

What city were you born in?

What's your favorite activity?

Next

Cancel

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Verify Your Identity: Submit Your Answers



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Password Reset: Choose Your New Password

(Resetting password for sdoc\jamesd)

Enter a new password:

Re-enter the password:



Next

Cancel

Enter your new password in both boxes and click Next.

Make sure passwords match and meet district password requirements

(Must have 3 of these 4 items: Upper Case, Lower Case, number, special character)

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Success: Your password has been reset



You can now use your new password to log in.

Note: It may take a few minutes for the password to apply

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